



# The Horizon Store

## AGM M9 User Guide



Thanks for buying an AGM M9 from the Horizon Store! You've purchased a basic phone with remarkable features. We hope it will serve you faithfully for years.

The buttons above the "call" and "end" buttons are softkeys. So on this screen, pressing the left softkey will open "Menu" and the right softkey will open "Contacts." Pressing the center button of the D-pad (the "ok" button) will also open the Menu.

### Navigating the main Menu

The Menu contains nine options. These are displayed as icons, with a label displayed at the top to indicate which option is selected. You can navigate with the D-pad, and enter by either the "ok" button or the left softkey "Ok." Pressing "Back" will return you to the home screen.

### Making and receiving calls

You can call by simply dialing a number and pressing "Send" (the key with the green phone symbol.) You can also select from contacts or speed dial. Once your call has connected, you have a Call screen telling you which SIM card you're connected on, how long your call has been connected, what the name of the contact is (if it's a contact), and what the phone number is you're connected to. You can press the left softkey "Speaker" to enable speakerphone. If you're connected to a Bluetooth headset, it'll cycle that as an option too, before sending you back to "Earpiece."

At the right softkey you have "Menu." Press "Menu."

Connect to BT headset is the first option, which is convenient if you prefer talking on a Bluetooth headset but didn't happen

to have it connected to the phone before making or receiving the call.

**Add new call:** You can call another person while a previous call stays connected. If you press "Add new call" you'll see a blank screen with "Options" and "Back." You can enter a phone number, or try "Options." You can navigate from here to "Call logs," where you can choose a number to call. See also "Conference calls."

**Hold:** Puts the call on hold. To take it off, press Menu again and select "Unhold."

**Start recording:** Starts recording the call. Yes, the M9 can record calls. It's probably best, for legal reasons, to tell the other party if you're recording a live call. Malicious use of this feature can get you into big trouble. Use wisdom.

**Mute:** Mutes your phone: the party on the other end can't hear you.

**Adjust volume:** Adjusts call volume, but you don't need to come here to do it, because simply navigating up and down with the D-pad in the regular Call screen.

**Contacts:** Takes you to your contacts without disconnecting the call. This is useful when you want to tell the person you're speaking to the phone number of someone you have saved as a contact. You can also call a contact and add them to the ongoing call, as in "Add new call" above. See also "Conference calls."

## | Calls & Contacts

**Conference calls:** By doing the things described under "Add new call" and "Contacts" directly above, you can have multiple callers connected to your phone at once. By default, the second number connected will be placed on hold. Press

"Menu." You'll see the altered options "Merge calls" and "Swap." "Merge calls" will connect all of you, so that you can have a conference call. "Swap" switches who's on hold; whoever was on hold will be unheld, and so forth. If you merge the calls and press "Menu" again, there will be an option called "Conference members" near the end of the list. If you select this, it will show who all is connected. You can disconnect individual numbers from here. You can also add someone to a conference call if they call while you're connected to a previous call. Press "Menu" and then "Hold and answer." It'll connect, then you can hit "Menu" again and select "Merge calls." We've verified it can work with a conference call of five plus yourself. How many more it can do hasn't been verified. If your provider doesn't support conference calls, you won't be able to do this.

You can also view your Call logs and Messages while a call is ongoing.

## **Contacts | Adding a contact**

Adding a contact to the M9 is simple. Open "Contacts" and press "Options." Select "New" at the top of the list. "Modify icon" allows you to set a picture for the contact; you can select from photos already on the phone, or take a picture.

Otherwise, you can leave it with the default. Add a name. You have the option of "Mobile" (cell number) or "Home"; you may add both if you prefer. Where it says "Unclassified" you have the option to add the contact to one or more of several "Groups." We'll talk about groups later. Where it says "Default ringtones" you can assign a specific ringtone to this contact.

## **Importing contacts**

If you have exported a list of contacts as a .vcf file from another phone, you can add them to the M9. To do this,

transfer the .vcf file to the M9 by Bluetooth or by USB from a computer. Open "Contacts" in the M9 and go to "Options." Scroll down to "Import/Export." Select "Import contacts." The screen will display a file browser where you can navigate to find the .vcf file (if you transferred the file by Bluetooth, look in the folder "vCard.") Select the .vcf file you wish to use, and press "OK." Your contacts will be imported.

## | Contacts & Call Logs

### Searching for contacts

You can scroll through your contacts one by one, or you can jump through them faster by pressing the # or \* keys. But you can search for contacts, too.

You will notice a Search bar at the bottom of the Contacts window. There are two ways to enter this bar; one is to just start typing on the keypad. This way, the first key you press puts the cursor in the search bar, so you'll have to press it again to enter the first letter or number of the search term. You can switch between text entry modes by pressing the # key. (See also text messaging.)

The other way to enter the search bar is by opening Contacts, then navigating up with the D-pad. This will take you to the last of your contacts. Then navigate down with the D-pad. This puts the cursor into the search bar.

You can search by names or by numbers, but you'll need to select which for best results. Press the # key to switch between text entry modes.

### Groups

You may have dozens, even hundreds, of contacts. How can you find the one you're looking for the most efficiently? One solution is to put contacts in groups. The M9 has four groups added by default: Family, Friends, Business, and Classmates.

You may edit and add groups as you please. To add a contact to a group, you have several options; one we saw in "Adding a contact" above. Another way to do this is as follows. Open "Contacts." There are two tabs at the top of the screen: "All" and "Group." By default, you'll be in the "All" tab. Using the D-pad, navigate to the right. Now you're in "Group," and you can see the default Groups. Suppose you wish to add contact "Jack Doe" to group "Friends." Enter "Friends," then "Options," then "Manage members." You will see a list of your contacts; you can search for Jack in the search bar at the top, or scroll down through until you find Jack. You can select any number of contacts; to add them to the group, press "Options" then "OK." A contact may be included in any number of groups at the same time. This system has various other features; explore and find them!

### **Speed dial**

M9: To add a contact to speed dial, go to Settings>Call settings>Speed dial. M11: To add a contact to speed dial, go to Contacts>Options>Others>Speed dial.

### **Call logs**

The M9 divides its call logs into four categories: Missed, Dialed, Received, and Rejected. As you might expect, missed calls will be displayed under the "Missed calls" category, and so forth. In any of these categories, you can scroll through the calls; you can take further actions with the "Options" on the left softkey. These options are Details, Call, Write message, Add to contacts, Add to blacklist, Delete, Delete all, and Data service counter. Details: Shows you details about the call.

Call: Calls the number. Write message: Sends a text message to the number; you can choose to send SMS (short message, text only) or MMS (multimedia, which allows you to attach a photo or a contact or such things. Add to contacts: You can

add the number to a new contact, or you can add it as a second number to an existing contact. Add to blacklist: This will reject calls from this number. Delete: Delete this one call from the call log. Delete all: Delete (of course) the entire contents of the call log. Data service counter: Tells you how much data you've used sending multi-media (MMS) text messages.

Call timers: In the main Call logs menu, there is a "Call timers" option. This shows you how long your calls have lasted: your most recent call, all received calls, all dialed calls, and all calls together.

## Messaging Basics

### Messaging

The text messaging on the M9 is divided up into various menus. This may seem unusual if you are used to threaded texting, but it's quite workable.

#### Write message

You have two options: "New SMS" or "New MMS." SMS is only text; MMS allows you to attach photos, audio, contacts, and so forth.

In the Write message window, you'll see, from left to right, "Options," "Names," and "Back." "Names" opens your contacts. Let's look more at the "Options." "Send" sends the message. "Insert template" allows you to fill in a preset block of text. "Add contact info" allows you to send a contact to someone. "Add phiz" is a way of adding emoticons; these are only the text kind, for example :-) for a smiley face turned sideways. The M9 doesn't support emoji characters; if someone sends you one, it will display as an empty box. "Save as draft" and "Exit" do just what you'd expect.

#### Predictive text

The M9 has a sort of predictive text, like T9 or XT9-word. You can cycle through text entry modes by pressing the # key while in any text-entry situation. The options, for English, will be as follows: En, en, EN, Abc, abc, ABC, 123, and Writing language.

En, en, and EN are all text options for English predictive text. "En" will capitalize the first letter of every word. "en" won't capitalize at all. "EN" capitalizes every letter.

The "Abc" options follow the same pattern of capitalization, but you'll need to enter every letter individually.

"123" is for entering numerals. With "Writing language" you can change what language you're typing in.

The predictive text on the M9 is not the best feature of the phone. You will likely find it faster than Abc-style texting, but it's not good at "fuzzy matching," that is, if you type a wrong letter, the predictive text will assume it's the right one. You'll need to spell carefully, and even so, larger words will likely not turn out right.

## Message Boxes

### Inbox

Messages you receive will appear in the inbox, in the order you received them. This means if you reply to a message in the inbox, you won't see your reply there. You'll have to go to the Sentbox.

### Outbox

Where messages you are sending will wait until they are sent. If you have good service, the message will be sent instantly and won't be in the outbox more than a second. Messages will loiter in the Outbox if you have poor service or if your phone is in flight mode.

## **Drafts**

Where messages will wait while you are still in the process of writing them. If you are in the middle of writing a message you suddenly are interrupted, the message will be saved in its incomplete state in "Drafts." You can manually save a message, too. See "Write message" above.

## **Sentbox**

Where you will see messages you have sent successfully. As in the inbox, you only see one side of the conversation in here; this is where you see your side of it.

## **Templates**

Where you can save quick responses, so that you don't need to type out "I'll get back with you later" every time you want to tell someone that. Especially useful if that's what you often reply. There are some pre-defined messages here; you can edit them, as well as adding your own in the empty slots.

## **Voice mail server**

Here you can see the phone number that your provider uses to connect you to the voicemail server. Usually, of course, you will reach this by holding the 1 key, as that's the standard convention for reaching voicemail servers. This menu also has "Fax number" and "Data number"; these are not used.

## **| Multimedia**

### **Multimedia**

This menu has the following apps: Music, Video, Image, and Recorder.

#### **Music**

Music is, of course, a music player. It looks for audio files in the Audio folder of your phone, or if you have a micro-SD

card inserted, in the Audio folder there. The Options menu within the Music player allows you to do various things: "Music list" allows you to create and edit playlists. "Add" adds the current file to a playlist, either to an existing list or a new one. "Set as ringtone" allows you to set the current file as either an incoming call ringtone or an alarm ringtone. "Shuffle" mixes the order in which the files play. "Repeat" allows you to set all the files to play again, or alternatively, only one file to repeat. "Settings" contains options to show or not show album art, to alter the equalization of the playback, or to toggle stereo output on Bluetooth audio playback. "Exit" shuts the music off and closes the Music player. If you use the "Back" option on the right softkey, it keeps the music playing while allowing you to perform other tasks on the phone. Opening the Camera or Video app will pause the music, as will making or answering a call.

## **Video**

This plays videos. You have the option to Open a certain video, Fullscreen play (which turns the view sideways on the screen!) Adjust brightness, View, (which gives you a history play list, or My favorites). You can Repeat or Shuffle, like in the Music player. You also have Settings you can alter. Exit and Back behave similarly to the Music app.

## **Image**

This app allows you to view photos. The options are fairly self-explanatory. "Slide play" plays your photos as a slide show.

## **Recorder**

Sound recording utility. Again, the options are easy. Notice the "File format" option: the default is mp3. Wav will make a higher quality file, but it will take up more storage space. Amr is an alternative format; if you don't know what it is, don't

worry about it. By default, recordings are saved to the Audio folder.

The multimedia menu has the FM radio removed.

## Profiles

### Profiles

Profiles are different presets for how much sound your phone makes, and when. There are three default profiles: Normal, Silent, and Meeting. You can edit these profiles under Options > Settings or create your own profile(s) by Options > Add.

#### Normal

The normal profile sets your phone to ring for incoming calls, and play a notification for incoming text messages and voicemails. We'll walk through the parameters you can change. Options > Settings gets you the following settings:

**Rename:** allows you to change the name of the profile. If you don't like "Normal," you can make it "Regular" or whatever else you like.

**Ring settings:** You can change the ringtones for calls or messages coming in on SIM 1 or SIM 2. Let's change SIM 1 call ring. Hit "Select." You can choose between "Fixed ringtones," which is the ringtones built into the phone, and "More ringtones," which takes you to the Audio folder of the phone's internal storage or of a micro-SD card, if one is present. Suppose you put the ringtone "Jingle-tune.mp3" into the folder "Audio." You can select "Jingle-tune.mp3"; you will return to the Ring settings menu and see that under "SIM1 call ring" we have "Jingle-tune.mp3." Same technique for the other settings there.

**Adjust volume:** Here you can change the volume of the various sounds the system makes. In case it needs explanation:

Call volume is the volume of the earpiece, in which you hear the caller talking to you; you can also change this by navigating up and down with the D-pad during a call. "Power ringtone" is the volume of the sound played by the phone upon startup.

Ring type: Change whether you want the phone to Ring, Vibrate, be Silent, or Ring & Vibrate both, for calls and messages separately, on SIM 1 and SIM 2 separately, and additionally for Alarm & Calendar notification sounds.

Other alert rings: Key tone: Selects whether or not to make a sound every time any key is pressed. Battery low alert: Makes a sound when the battery is low. Power ringtone: Makes a sound when the phone is turned powered on. Dial tone: Makes the numeric beep tones when you dial the number keys.

The "Silent" profile sets all the sounds to silent, and the "Meeting" profile sets them all to silent, except for ring and message tones. These it sets to vibrate only.

## | Applications

Camera: Figure it out for yourself.

Application: This contains features Calendar, Calculator, Clock, World Clock, Bluetooth, and Torch. We'll take them one by one.

Calendar: Check out the Options. "Add new schedule" lets you add an event to the calendar. "Subject" is whatever you want to remember; for example, we'll say "Get car inspected." Then we'll navigate down to "Date" and set it to the date we prefer. "Time" is time of day. "Ringtone" is the sound you want the phone to make at the specified time on the specified day, to remind you to get the car inspected. "View schedules" gives you a list of scheduled events for today. "All schedules"

gives a list of all scheduled events. You can check out the other options too; they're fairly simple and easy to understand.

Calculator: Nothing difficult here. It's a calculator.

Clock: Here you can set alarms to wake you in the morning. You can also set timers, or use the Stopwatch. The Clock also has "World clock," of which more below.

World Clock: You can select from various cities around the world, in different time zones, to be displayed.

## **Bluetooth, Files & Ebook**

Bluetooth: This can be used for calls, or for audio playback, or for file transfers. To pair a device, activate the Bluetooth.

Navigate down to "Paired device" and and enter. Select "Add new device." Make sure your other device is on and visible; as soon as the desired device shows up, press "Stop" at the right softkey; this tells the phone to stop searching for more devices. You can then choose "Pair" or "Back". Let's pair.

Depending on what kind of device you're pairing, you may be prompted to confirm a passkey. When the connection succeeds, it may say "Bouding finished" (which means you've paired successfully) or ask you whether you want to connect to this device automatically. Either way, your device should be connected. You can learn what functions a device supports by going Options > Device details. Device name: Your M9 will be named AGM\_M9\_4G by default. If you want a more descriptive name, you can change it. Bluetooth file storage: Sets whether you want files recieved by Bluetooth to be stored in the phone's storage or on a micro-SD card (if present). Help: Gives brief instructions on using Bluetooth. Torch: What Americans usually call a "flashlight." Turn it on or off! You can do this faster by long-pressing "0" from the home screen.

**My files:** A simple file browser for the device. Most options are easy, such as Cut, Copy, and paste; these work according to the general digital device expectations. Selecting files is called "Mark" on the M9. Once you mark one file, you can mark some more, then press "Options" to perform some action upon the files you've marked.

**Ebook:** A feature that does not appear on the surface. You can store plain text (.txt) files on the phone and read them on the screen. If you open a .txt file, you'll have the options to add and view bookmarks, change the background color and text size, turn backlight on or off (which appears to do nothing), enable Day or Night mode (which overrides the colors set under Display settings in this menu.) Jump to percent lets you enter the number of how far through the file you want to read, as a percent; say you were a little over half done, and you want to find the place where you were. You'd enter, oh, 55, and it would jump the display to the 55% mark of the file. Auto view will scroll through the file automatically; you can set how long you want to see each screenful of text. If you navigate it manually, you'll find that Up and Down with the D-pad scroll one line of text at a time, while navigating Right and Left jumps a whole screenful of text.

## Phone Settings

### Settings

#### Phone settings

**Time and date:** You can set the time and date manually here, but usually the phone will load the correct time and date from the cellular network. Of more interest, maybe, is the ability to change the default 24-hour time to 12-hour, and the Day-Month-Year to Month-Day-Year, which is standard in the USA. If for some reason you know the time isn't right and you

want to prompt the phone to check with the cellular network, you can use the "Update time settings" at the end of the list.

**Language settings:** Default is English, both for display and for the T9-word (writing language). You can choose Arabic, French, Hungarian (Magyar), Portuguese, Russian, Spanish, Italian, German, Greek, Hebrew, Czech, Slovenian, Croatian, Danish, Dutch (Netherlands), Finnish, Norwegian, Serbian, Swedish, Ukrainian.

**Shortcut settings:** Here you can set what the right softkey and the left and right navigation on the D-pad will do from the home screen. Navigating up and down on the D-pad will alter the master volume, and that can't be changed, but let's say you want to open Contacts with the right softkey, open the dialog to write a text message with the right of the D-pad, and open the Bluetooth settings with the left of the D-pad. You're free to do that, and whatever other options are there that suit you and your preferences.

**Auto power on/off:** You can set the phone to automatically power on at a certain time every day and turn back off at night, or whatever other schedule you prefer.

## **Call settings**

**Dual-SIM:** Here is where you can set one of the SIM cards as active and the other disabled if you run two SIM cards. Here also you can set the phone to airplane mode (called Flight mode on the M9.) You can also check a box for "Set when power on." "Reply by original SIM" is also used when running in Dual-SIM mode. You can set a specific name for your SIM card, too, though it won't make you get any better service.

**Call divert:** Here's where you can set calls to your number to forward to another number. By default, "Call forwarding unconditional," the top option, is not set. The next three, "Call forwarding on busy," "Call forwarding on no reply," and

"Divert if unreachable" are set to your voicemail server number. You shouldn't need to change them. "Cancel all diverts" will cancel all those settings, so your phone will just go on ringing and never forward.

**Call waiting:** If you're on one call and someone else calls, you should hear a tone in the earpiece. This is because "Call waiting" is activated by default. If you cancel this, you won't hear the notification, and will need to check missed calls to see if someone tried you while you were on the call.

**Call barred:** You can bar (block) all outgoing calls, all incoming calls, incoming calls when roaming, (ISD calling? what's that?) Or dial when intl roaming? If you want to block certain numbers, those numbers are listed under "Blacklist." You can select whether to block both calls and texts, or only one or the other.

**Speed dial:** You can set numbers for instant calling by assigning them to one of the digits from 2-9 (1 is reserved for voicemail, and 0, \*, and # have their own uses too). Let's suppose you set "2" to contact "Home." To use the speed dial, press and hold "2" until the screen changes from "2" to a dialing screen; release and the phone will complete the connection.

## | Call Options

### Others

**Call time minute reminder:** You can set the phone to beep every so many seconds during a call to remind you of how long you've been talking. The options are 50, 55, or 60 seconds, or a custom number of seconds between 1 and 60.

**Auto redial:** Will dial again if the call failed to go through.

**Vibration when connected:** If this setting is activated, when you make a call, your phone will vibrate when the other

person picks up their phone. This lets you know the call went through, even before they say hello.

Reply SMS after reject: If you reject an incoming call, this lets you send a text to the caller. It selects from Templates.

Auto record voice call: Will record calls without you manually starting the call recorder.

## Display & Security

### Display

Wallpaper settings: You can change the background of the home screen. The phone only has one default ("static") wallpaper. If you want something else, you'll need to add it yourself, and crop it to the correct size. The screen is 240x320, a 3:4 ratio.

Idle display settings: This changes whether you see the time and date and your cell provider on the home screen--or whether you don't.

Contrast: What really ought to be called "brightness." Change how bright the screen is by navigating side-to-side with the D-pad.

Backlight: How long the screen stays lit after you stop pressing keys.

Keypad backlight time: How long the keypad stays lit after you stop pressing keys.

Auto keypad lock: Sets the keypad to lock after a certain number of seconds after you've stopped doing anything with the phone. You'll need to enter the unlock sequence again, left softkey, then \*, to unlock the keypad. You can set disable this and still lock the keypad by pressing the End key.

### Security

**WARNING! DO NOT MESS WITH THE FIRST TWO ENTRIES HERE! YOU WILL DESTROY YOUR SIM CARD!**

**PIN 1:** Sometimes cellular providers lock their SIM cards, and the customer must enter a PIN before using the SIM. That's what the first two entries here are all about. If you start messing with them, you may see a prompt like this: Input PIN (4-8) Remain 3 time(s). If you put in a wrong number (which you undoubtedly will) you'll see something about a PUK code. If you see this, turn the phone off immediately. Remove the battery if you have to. Do not start entering random numbers for PUK codes! If you enter an incorrect PUK ten times, your SIM card will be de-activated, and you will need to get a new one. Be warned!

**Modify the cellphone password:** Here you can change from the default 1234 to any other string of numbers from four to eight digits. This applies to the "Privacy" settings below and not to the PUK codes mentioned above.

**Privacy:** Here you can lock certain features of the phone behind a PIN; by default this is 1234. If you select the "Privacy" option you'll be prompted to enter this PIN, then you'll see a list of lockable features: Call logs, Message, Camera, Contacts, My Files, Ebook, Calendar, U disk (connecting the phone to a computer as a storage device), Audio player, and Video player. You can select which features you want to block by checking their boxes, then pressing "Back."

**Lock screen by end=key:** If this is unchecked, the phone will not blank the screen until the time set under Display > Backlight has elapsed, no matter how many times you hit "End." If you have "Auto keypad lock" also disabled, there's nothing to keep the phone from responding to key presses that

might happen by accident, as could be expected if the phone's in your pocket and you lean hard against something.

**Fixed dial number:** This also seems to be something related to PUK codes. DON'T MESS HERE.

**Profiles:** Covered elsewhere.

**Connections:** Here's where you'll make your phone connect to the network if it didn't automatically upon power-up with your SIM card inserted. You'll enter APN settings under "Network account." See APNs. You can also set whether or not to use data (data is what allows you to send and receive MMS texts with pictures, etc., attached.) Roaming is also here.

**Restore factory settings:** Deletes all your data and preferences. This is protected by the cellphone password (see Modify the cellphone password.) By default you'll need to enter 1234 to reset the phone. If that password has been changed, you'll have a hard time resetting the phone, especially if no one knows what the password's been changed to.

## | Dual-SIM, APNs & Charging

### **Dual-SIM capabilities**

The M9 is a dual-SIM phone. A fully active dual-SIM phone has the power of running two SIM cards at once. This means that your phone will have two numbers. If you happen to be in an area where Provider 1 has poor service and Provider 2 has good service, and you have a SIM card for both providers, you can make the call with ease. This also would allow you to keep your personal and business calls on separate numbers. A disclaimer: The M9 is only "fully active" if at least one of the SIM cards is on a 2G network. If they are both 4G, calls to

SIM 2 will go directly to voicemail. You can call out on either SIM, as well as send and receive messages on both.

### **APNs**

The M9 usually does well at auto-populating these APNs and connecting to the cellular network without issues. However, if you need to manually enter the settings, we've supplied them here. Go to Settings > Connections > Network account > Option > Search. You may be able to find the setting you need. If not, go back and select "New connection." Then enter the settings for your cell provider as defined below.

### **Charging the phone**

To charge the phone, use the USB-C port on the bottom end. Additionally, you can transfer files to the phone from another device by using a USB-C data cord, and selecting "U disk" when prompted. "U disk" is short for USB disk device. A computer will recognize the M9 as it does a USB flash drive.



**Thank you for shopping with**

**The Horizon Store.**